



WELCOME TO THE SUPA SHIELD™ FAMILY

Thank you for choosing Supa Shield™.

Tested Tough. Built Rigid. Coastal Ready.



The Right Choice.

Relax - you've picked the best in the business.



At K&B, we don't mess around with your security.

Here's what sets Supa Shield™ apart:

Independently Certified for Aussie Conditions:

Supa Shield™ security screens are built to meet the tough AS5039-2008 standard for security. That means you're protected by screens that have been tested and proven to stand up to real threats - not just marketing claims.

Next-Gen SP83 Mesh: Every Supa Shield™ product features SP83 mesh - a hybrid of 304 and 316 stainless steel. You get the strength and rigidity of 304, plus the outstanding corrosion resistance of 316.

Made, Installed & Backed by K&B: No middlemen here. You deal direct with the team that designs, manufactures, and installs your Supa Shield™ security screens. Genuine local service, and real pride in every job.

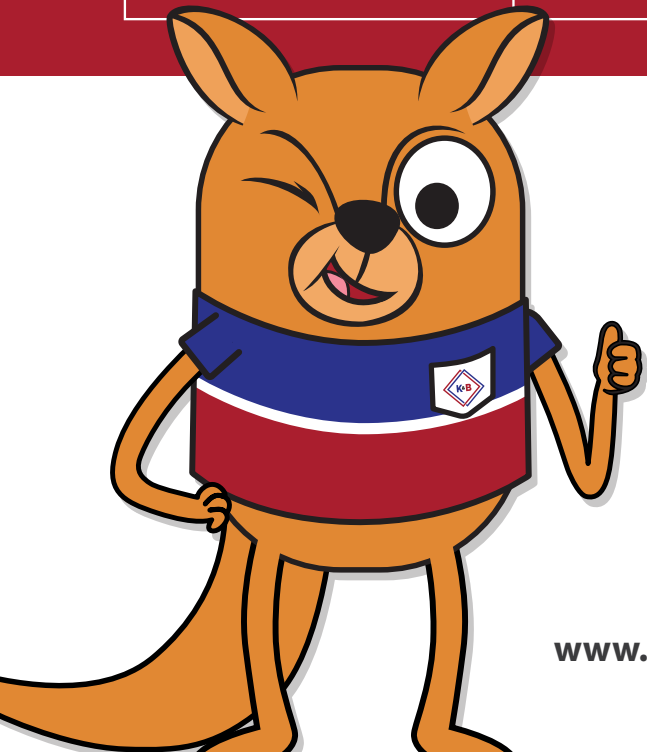
www.kbsecurity.com.au

Cleaning & Care

Simple maintenance keeps your Supa Shield™ looking good and working hard.

Here's how to get the most life from your investment:

CONDITIONS	WHERE YOU ARE	CLEANING FREQUENCY
Mild	Over 10km from coast	Every 6 months
Moderate	5–10km from coast	Every 3 months
High	1–5km from coast	Monthly
Extreme	Under 1km from coast	Fortnightly



HOW TO CLEAN:

1. Wipe the mesh and frames with a soft cloth or brush and mild detergent in warm water.
2. Rinse thoroughly with clean water.
3. Dry off any excess with a towel.

Pay extra attention to the lower parts - that's where salt and dirt build up most!

Warranty & Support

We stand by our products - and we're always here if you need us.

Spotted a fault? Here's what to do:

1. Email despatch@kbsecurity.com.au within 30 days of noticing any problem.
2. Please include:
 - Your invoice number (or, if you can't find it, your surname, street address, and the approximate install date).
 - Photos of the issue are required - that helps us get the right person on the job from the get-go.
3. Your claim will be assessed by our team (could be management, despatch, one of our installers, or the factory). We'll be in touch as soon as possible with next steps.

If your warranty has expired:

We still want to help. There may be a call-out, pick-up, delivery fee, or labour charge, but we'll always let you know upfront.

