

WARRANTY TERMS AND CONDITIONS



THESE WARRANTIES ARE GIVEN BY:

Prestram Pty Ltd and Keswale Pty Ltd
Trading as A.K&B Security Doors and Shutters (K&B)
ABN: 62 308 290 580
15 Meakin Road, Meadowbrook, QLD 4131
07 3200 9152
sales@kbsecurity.com.au

ALL PRODUCTS COME WITH AUTOMATIC
GUARANTEES THAT CANNOT BE EXCLUDED
UNDER AUSTRALIAN CONSUMER LAW.
VISIT ACCC.GOV.AU TO LEARN WHAT
YOUR RIGHTS ARE AS A CONSUMER.
ALL WARRANTIES APPLY ONLY TO THE
ORIGINAL END PURCHASER AND
ARE NOT TRANSFERRABLE.

INFINITY SHUTTERS™ (POLYMER)

The louvre blades, side stiles, top rail, bottom rail, and frame used in Infinity Shutters™ products are fully warranted against any defects in materials or workmanship for a period of 20 years from the original date of installation. This covers cracking, warping, fading, and any other material defects in the polymer material under normal use.

SUPA SHIELD™

The stainless steel woven mesh used in Supa Shield™ products is fully warranted against any defects in materials or workmanship for a period of 10 years from the original date of installation. This covers corrosion, holes, tears, or any other defects in the mesh material under normal use.

LOUVRELOCK™ SHUTTERS (ALUMINIUM)

The louvre blades, side stiles, top rail, and bottom rail used in LouvreLock Shutters™ products are fully warranted against any defects in materials or workmanship for a period of 10 years from the original date of purchase and installation. This covers bending, warping, corrosion, fading of the powder coated finish, and any other material defects in the aluminium under normal use.

ACCESSORY ITEMS:

The following accessory items are fully warranted against any defects in materials or workmanship for a period of 12 months from the original date of installation:

- Lock and handle sets
- Hinges
- Aluminium frame
- Fixings
- Diamond grille
- Pet doors
- Magnets (incl. magnet plates)
- Louvre blade pins
- Fly screen mesh
- Slat locks

EXCLUSIONS

The warranties do not cover any defects or damages determined by K&B to be caused by incorrect use, abuse, fire, alteration to the original product or installation, lack of maintenance, normal wear and tear, or failure to follow the care and maintenance instructions.

Door closers are not covered by warranty.

LIABILITY

K&B is not liable for any costs incurred by the customer due to unforeseen complexities that are only revealed after installation work has commenced. Cancellation of any order must be received in writing prior to the start of manufacture, or the customer will be liable for the total value of the order, or if manufacture is incomplete, the material and labour costs incurred by K&B up to the date of cancellation.

