



K&B Shutter Warranty Terms and Conditions

<i>Infinity</i> Plantation Shutters	- 20 Year Warranty*
<i>AllviewiQ</i> PVC Shutters	- 15 Year Warranty*
Aluminium Shutters	- 10 Year Warranty*

K&B's plantation shutters are manufactured with the highest quality materials designed to last in the harsh Australian climate. The warranty only applies to the original purchaser/end user. Any variation of this is at the sole discretion of K&B Security Doors and Shutters. All of our products are manufactured square.

*The shutter hardware used is covered by a manufacturer's warranty of up to 3 years.

Required Maintenance

All powder-coated and PVC/polymer surfaces with exposure to the sun, salt and pollution will fade/deteriorate over time without reasonable care and maintenance. K&B defines "reasonable care and maintenance" as ensuring the shutters are cleaned regularly to remove build-up of dust/dirt and pollution. This can be done with the use of a damp cloth, warm water and a neutral household detergent. Stubborn marks can be removed with a gentle application of a non-abrasive household cleaner.

Industry Standards

- Shutters that are manufactured outside of recommended sizing guidelines are sold with the provision they be operated with assisted close to counter the additional weight.
- Minor colour variations can occur between batches. K&B's shutters are sold with the expectation the product will be free of imperfections visible to the naked eye at a distance of 1.5m.
- Plantation shutters are not a complete block-out product (in regards to light). Product tolerances allow for gaps between the blades of 4-6mm.

Exclusions from Warranty

The following are examples of situations in which warranty would be void:

1. Incorrect use.
2. Abuse, fire, accidents, acts of nature or alteration to the original product/installation.
3. Damage caused by failing to adhere to the guidelines set out in the 'Required Maintenance' section.
4. Shutters that are manufactured outside of recommended sizing guidelines.

Labour and Pick-Up/Delivery Charges

Products that were not professionally installed by K&B Security Doors and Shutters and/or the manufacturer's warranty has expired could be subject to labour and pick-up/delivery charges at the discretion of the company.

Emails

If you supplied your email address as part of the standard quoting procedure, K&B may (up to a maximum of 2 per annum) provide information regarding current promotions. You can opt out at any time.



K&B Security Door and Screen Warranty Terms and Conditions

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| 7mm Diamond Grille Security/Fly Screen Products | - 1 Year Warranty |
| <i>Supa Shield</i> 316 Marine Grade Stainless Steel Security Mesh | - 10 Year Warranty* |

K&B's security doors and screens are manufactured with the highest quality materials designed to last in the harsh Australian climate. The warranty only applies to the original purchaser/end user. Any variation of this is at the sole discretion of K&B Security Doors and Shutters. All of our products are manufactured square.

*The security door and screen hardware used is covered by a manufacturer's warranty of up to 12 months.

Required Maintenance

All powder-coated and mesh surfaces with exposure to the sun, salt and pollution will fade/deteriorate over time without reasonable care and maintenance. K&B defines "reasonable care and maintenance" as ensuring your security doors and screens are cleaned regularly to remove build-up of dust/dirt and pollution. This can be done with the use of a damp cloth/soft bristled brush, warm water and a neutral household detergent.

The following guidelines indicate the required frequency of maintenance for our *Supa Shield* 316 Marine Grade Stainless Steel Security Mesh:

CONDITIONS	DEFINITION	FREQUENCY
Mild	10km from coast. Rural/suburban area.	Every 6 months.
Moderate	5km from coast. High traffic area.	Every 3 months.
Harsh/Coastal	1km from coast. Heavy industry.	Every 3 weeks.

Industry Standards

- Minor colour variations can occur between batches. K&B's security doors and screens are sold with the expectation the product will be free of imperfections visible to the naked eye at a distance of 1.5m.

Exclusions from Warranty

The following are examples of situations in which warranty would be void:

1. Incorrect use.
2. Abuse, fire, accidents, acts of nature or alteration to the original product/installation.

ABN: 62 308 290 580. Business Name: K&B Security Doors and Shutters. Warranty Terms and Conditions Current as of 07/07/2017. www.kbsecurity.com.au. sales@kbsecurity.com.au.

3. Damage caused by failing to adhere to the guidelines set out in the 'Required Maintenance' section.

Please note door closers and lock guards are not covered by warranty.

Labour and Pick-Up/Delivery Charges

Products that were not professionally installed by K&B Security Doors and Shutters and/or the manufacturer's warranty has expired could be subject to labour and pick-up/delivery charges at the discretion of the company.

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